



St Catherine's Catholic Primary School

Vale Drive, Barnet, Herts EN52ED

Tel: 020 8440 4946

Email: office@stcatherines.barnetmail.net

Headteacher: Miss M. Kelly

15th January 2021

Dear Parents and Carers

You may have heard recent media reports about the DfE's pilot offer to temporarily increase the mobile data allowance for some pupils. The DfE is working in partnership with mobile network operators to help schools support disadvantaged pupils in years 3 to 11 who rely on a mobile internet connection for home learning. Schools are able to request data increases for pupils who:

- don't have access to a fixed broadband connection
- cannot afford the additional data needed to access educational resources or social care services
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

In order to request extra mobile data on your behalf, we will need to collect the following information:

- the account holder's name as shown on the account (account holders with monthly contracts need to be over the age of 18)
- the mobile number (a number beginning with '07')
- the mobile network
- whether you pay monthly or pay as you go
- your child's name and class

The account holder must read the Privacy Policy to understand how their personal information will be used. Please click the following link to view this: <https://get-help-with-tech.education.gov.uk/increasing-mobile-data/privacy-notice>

If you would like the school to apply for additional mobile data for your child, please email office@stcatherines.barnetmail.net providing the 5 items of information listed above and confirming you have read the Privacy Policy.

The amount of data available to families will vary by provider. Data will be increased until the end of July 2021. Some networks can't offer data to Pay-as-you-go (PAYG) customers. The following networks are currently participating; more may join at a later date:

EE

- Be aware that until the end of January, it may take EE some time to process requests.
- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.

O2

- Be aware that until the end of January, it may take O2 some time to process requests.
- The recipient will get 40GB of additional data per month until 31 July 2021.
- The offer is available to both Pay Monthly and Pay As You Go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.

SKY Mobile

- The recipient will get 100GB of additional data.



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- The offer is available to Pay Monthly customers identified as needing this support.
- Sky Mobile customers will be able to see the data uplift in their piggybank.
- Sky Mobile will aim to process the request within 14 days.

SMARTY

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- SMARTY will aim to process the request within 14 days.

TESCO Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Tesco Mobile will aim to process the request within 14 days.

Three

- The recipient will get unlimited data until 31 July 2021.
- The offer is available to both Pay Monthly and Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Three will aim to process the request within 14 days.

Virgin Mobile

- The recipient will get 20GB of additional data per month until 31 July 2021.
- The offer is only available to Pay Monthly customers identified as needing this support. It's not available to Pay-as-you-go customers.
- A text message will be sent to the nominated device once the additional data has been added to the account.
- Virgin Mobile will aim to process the request within 14 days.
- Wi-Fi hotspots are open to all existing customers, including those on Pay-as-you-go. Customers on Pay-as-you-go will need to have a minimum of £5 credit. Instructions to download the app and find their nearest hotspot can be found by going to www.virginmedia.com/wifiapp.

Vodaphone

- Be aware that until the end of January, it may take Vodafone some time to process requests.
- The offer is available to both Pay monthly and Pay as you go customers. Pay as you go customers must have a Big Value Bundle worth £10 or above to be eligible.
- The recipient will get unlimited data until 31 July 2021.
- A text message will be sent to the nominated device once the additional data has been added to the account

If your application is successful a text message will be sent from your provider to say your free data has been activated and when it will end. This data can be used when tethering a mobile phone to another device for internet access.

Yours sincerely

Kim McKenzie

Kim McKenzie
Business Manager